

Services to which OSF BCR apply

OSF BCR apply to the following branded services:

- Applications Development: OSF creates custom, cloud-based solutions with flexibility in mind, easily adapted to support the changing business model and the introduction of new technologies
- **Enterprise Application Integration:** OSF provides services meant to modernize the application landscape to better support business-critical operations, to synchronize from multiple platforms, providing a central access point to Customer's data
- Multilanguage Product Support: OSF multilanguage product support services
 customized to fit Customers various business needs and budgets. OSF staff is selected to
 handle Customers' requests, regardless of their geographic locations; OSF analytics
 reports offer a 360° view into all customer interactions, across multiple communication
 channels
- Application Testing: OSF services meant to improve the performance, functionality, and security of Customer's applications, without impairing Customer's ability to bring solutions to market. OSF complete software testing services follow well-defined QA practices to identify functionality issues and ensure that systems meet Customer's demands
- Virtualization Services: Virtualized solutions are flexible, scalable, and accessible—valuable tools for growing businesses. OSF designs web-intensive cloud applications, with ongoing cloud development. For existing applications, OSF migrates Customer's software with minimal downtime and operational costs
- Cloud and SaaS Integrations: OSF integrates cloud and software-as-a-service (SaaS)
 applications into Customer existing operations, providing affordable, agile alternatives to
 maintaining Customer's own technology. OSF process allows Customers to rapidly deploy
 applications onto all major cloud platforms and remain connected to theirs existing
 business-critical software
- Enterprise HR Cloud Solutions: OSF enterprise human resources (HR) cloud solutions
 help Customer to streamline its HR processes and gain the most from technology





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investments. OSF offers state-of-the-art, business-to-employee solutions that allow Clients to automate HR-related processes and simplify the management of your application environment

• **Customer Support Outsourcing:** OSF supports Customers to reduce the risks of outsourcing

